

WORKSHOP TERMS AND CONDITIONS

WORKSHOP BOOKINGS:

WORKSHOP BOOKINGS CAN BE MADE DIRECTLY TO ALKAMY.CO.UK, SOME VENUE OWNERS MAY ALSO TAKE BOOKINGS - PLEASE SEE THE DETAILS OF EACH WORKSHOP FOR BOOKING DETAILS. PAYMENT SHOULD BE MADE ONLINE AND TICKETS ARE **NOT REFUNDABLE** BUT THEY ARE TRANSFERABLE. PAYMENTS CAN BE MADE VIA PAYPAL OR USING YOUR CREDIT OR DEBIT CARD. FOR THOSE WORKSHOPS WHERE VENUE OWNERS ALSO TAKE BOOKINGS, PAYMENT IN CASH WILL BE ACCEPTED.

WHEN YOU ATTEND THE WORKSHOP YOU WILL BE REQUIRED TO SIGN A DISCLAIMER FORM TO ENSURE THAT YOU ARE AWARE OF THE RISKS OF ATTENDING THE WORKSHOP (I.E. HANDLING HOT MOLTEN WAXES AND CONCENTRATED FRAGRANCE OILS). SAFETY ISSUES WILL BE HIGHLIGHTED DURING THE WORKSHOP AND YOU WILL BE PROVIDED WITH PROTECTIVE EYE GOOGLES AND GLOVES TO MINIMISE RISKS AND ENSURE SAFE HANDLING OF MATERIALS.

WORKSHOP CANCELLATION POLICY:

TICKET PURCHASES ARE **NON-REFUNDABLE**. HOWEVER, IF YOU NEED TO CANCEL YOUR PLACE AT THE WORKSHOP, PLEASE EMAIL: INFO@ALKAMY.CO.UK

FOR ANY CANCELLATIONS RECEIVED AT LEAST 48 HOURS BEFORE THE START DATE/TIME OF THE WORKSHOP, WE WILL PERMIT A REBOOKING ONTO ANOTHER AVAILABLE WORKSHOP RUN BY ALKAMY. FOR THOSE WHO HAVE PAID DIRECTLY TO THE VENUE, THEN YOUR BOOKING MUST TAKE PLACE AT THE SAME VENUE AS WELL AS THE SAME TYPE OF WORKSHOP.

ANY CANCELLATIONS RECEIVED OUTSIDE OF THE 48 HOUR CUT OFF PERIOD, CAN STILL REBOOK ONTO ANOTHER ALKAMY WORKSHOP, HOWEVER, AN ADDITIONAL £10 SURCHARGE WILL BE PAYABLE.

ANY QUESTIONS OR QUERIES REGARDING THIS POLICY CAN BE SUBMITTED TO THE FOLLOWING EMAIL ADDRESS, PRIOR TO BOOKING: INFO@ALKAMY.CO.UK